

Visits with Your Loved Ones

During COVID-19

Expectations for Visits

Staying connected with others and the outdoors is important for everyone's well-being. To ensure the safety of residents and the whole retirement home community, all general visitors, and essential visitors as applicable, must adhere to the following restrictions as per Ontario's Chief Medical Officer of Health [Directive #3](#) (June 4, 2021). The residence has established visiting procedures to meet the health and safety needs of residents, staff, and visitors. Please refer to the MSAA/RHRA [Retirement Homes Policy to Implement Directive #3](#) for more information (June 7, 2021).

The following requirements must be met for visits to happen, they include:

- Visits can only be arranged if there is adequate staffing to implement the visitor policy and ensure safe visiting
- Visits can only be arranged if there is adequate testing in the event of a suspected outbreak
- Visits can only be arranged if there is enough personal protective equipment (PPE) required to support visits
- Visits can only be arranged if the residence can facilitate visits with physical distancing as applicable
- Visitors must pass the screening process every time they visit and will not be permitted entry, unless an exception applies per the residence's policy
- Visitors must comply with the retirement home's infection and prevention control protocols (IPAC) which includes:
 - Visitors must wash/sanitize hands before and after each visit
 - Visitors must practice physical distancing (2 metres/6 feet apart) as applicable

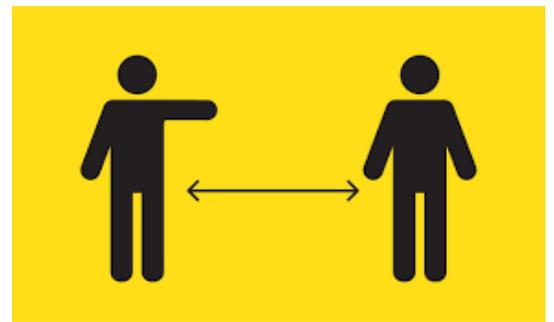


- Essential visitors are permitted to visit a resident who is in isolation on Droplet and Contact Precautions; or resides in an outbreak area of the home. General Visitors are not permitted during these circumstances.
- General visitors must follow group size limits as outlined in the residence's policy

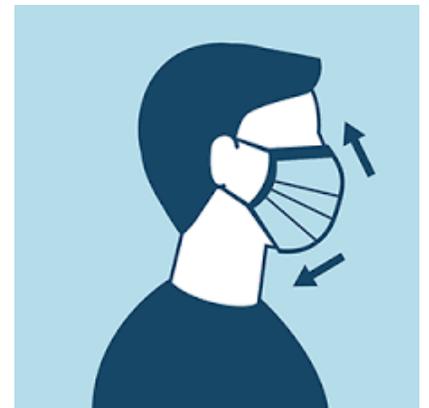
Guidelines for Outdoor Visits

During COVID-19

- Practice physical distancing
- Keep at least 2 metres or 6 feet apart



- Wearing a mask (medical or non-medical) at all times is a MUST
- Don't touch your face or others



- Wash or sanitize your hands before and after your visit

